

**Biometric Technology Provider**

**How to solve 'No Language' and server disconnection**

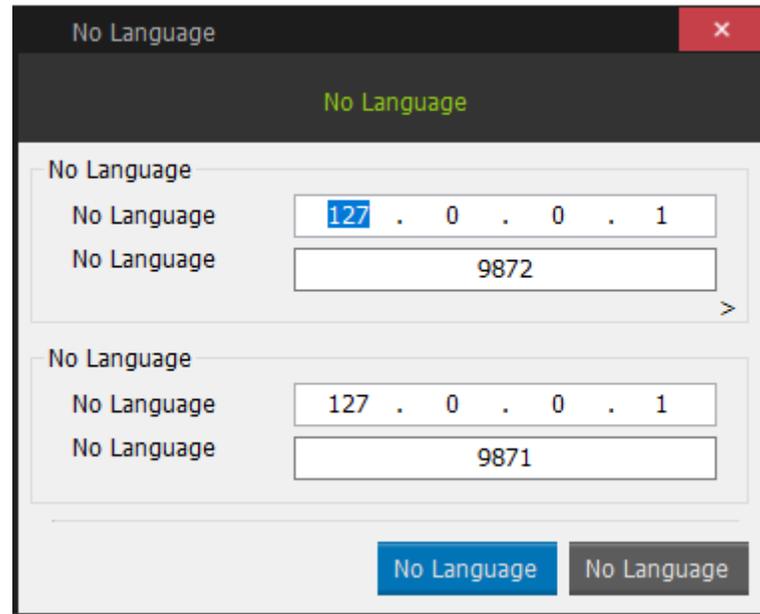
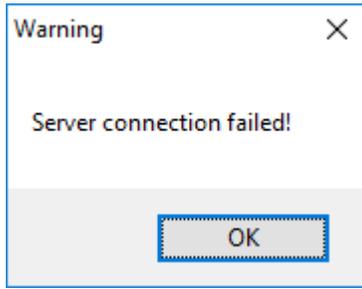
ACCESS CONTROL  
TIME ATTENDANCE  
MANAGEMENT  
SOLUTIONS





# How to solve 'No Language' and server disconnection

Because of 2017 October Windows security update, UNIS has No Language and server disconnection problem.



To solve this problem, you need to remove 2017 October Windows security update temporary.

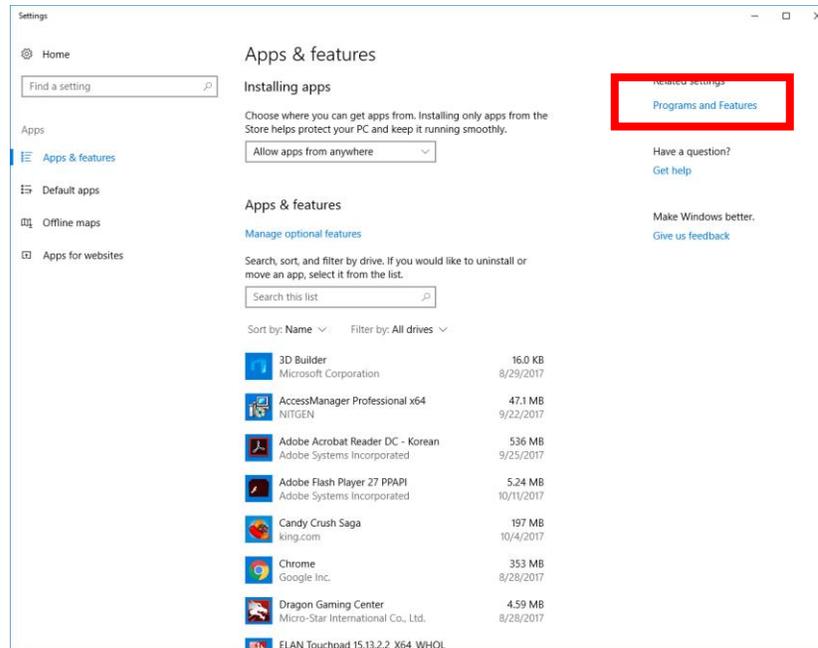
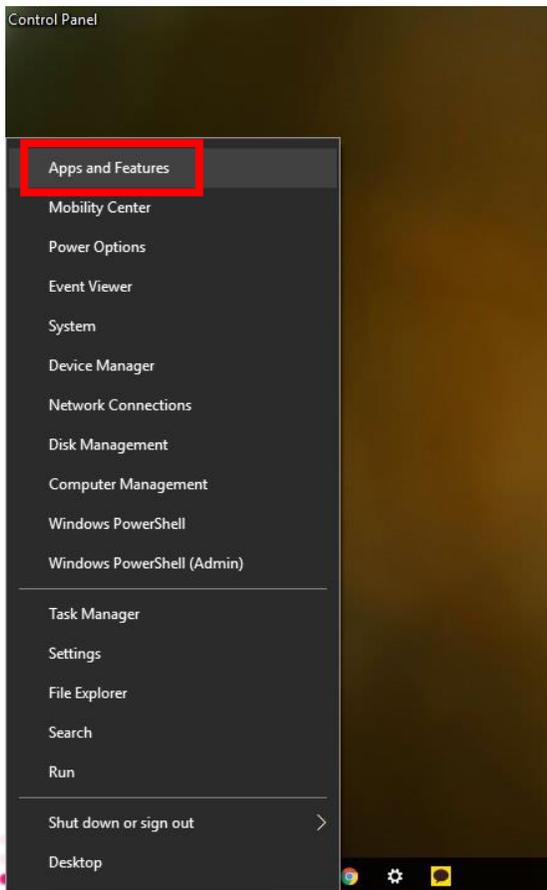
Note: This guide is for Windows 10, but Windows 7 has same steps.





# How to solve 'No Language' and server disconnection

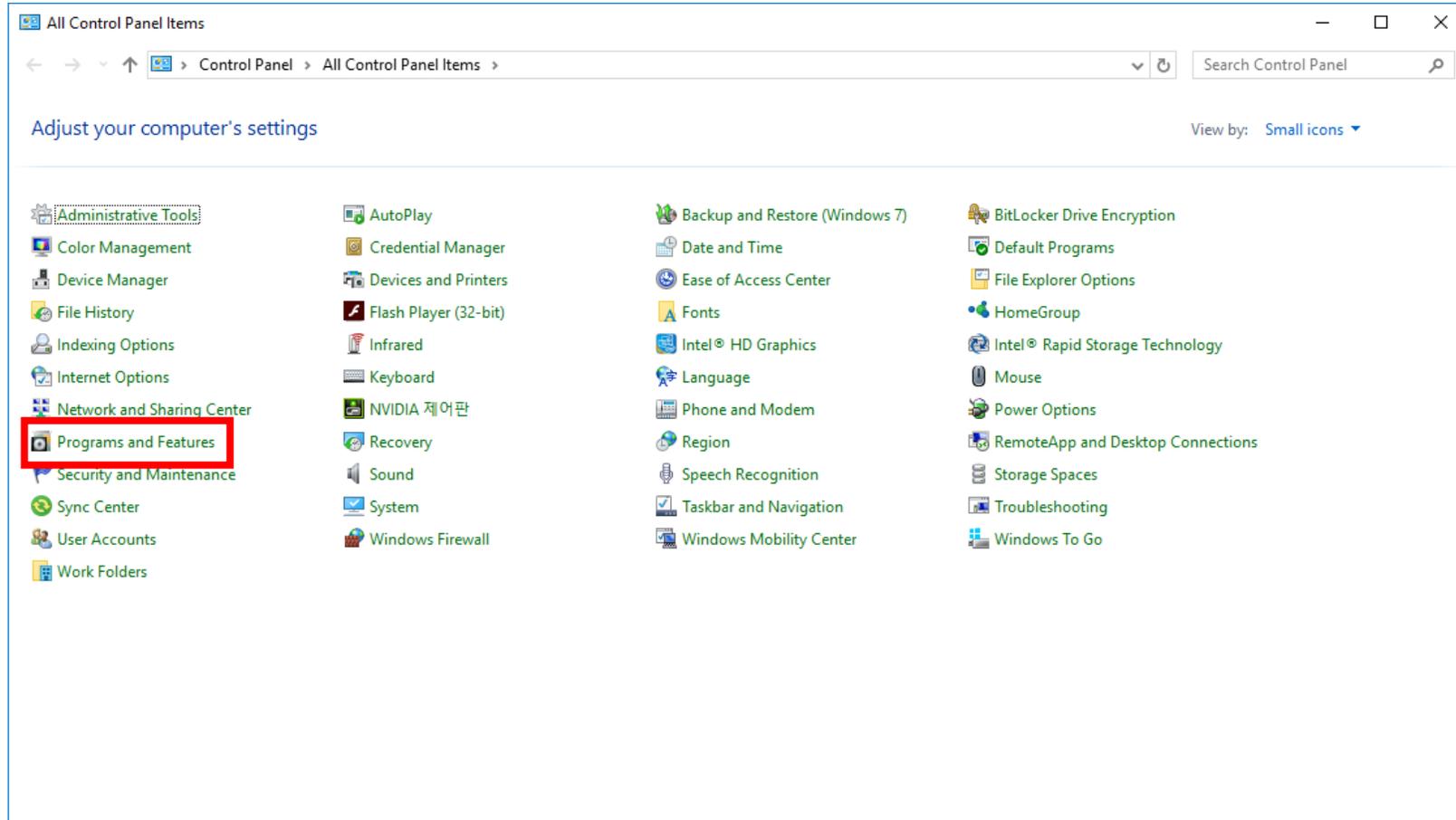
1. Right click on the 'Start' button (usually it's on the left bottom side) and click 'Apps and Features', and click 'Programs and Features'.





# How to solve 'No Language' and server disconnection

## 1-1. Or you can just go into 'Programs and Features' from the Control Panel





# How to solve 'No Language' and server disconnection

## 2. Click 'View installed updates'

Control Panel Home

**View installed updates**

Turn Windows features on or off

### Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

Name	Publisher	Installed On	Size	Version
AccessManager Professional x64	NITGEN	9/22/2017	47.0 MB	2.1.6.28
Adobe Acrobat Reader DC - Korean	Adobe Systems Incorporated	9/25/2017	536 MB	17.012.20098
Adobe Flash Player 27 PPAPI	Adobe Systems Incorporated	10/11/2017	5.23 MB	27.0.0.159
Chrome	Google Inc.	8/28/2017	352 MB	61.0.3163.100
Dragon Gaming Center	Micro-Star International Co., Ltd.	8/28/2017	4.58 MB	1.0.1501.2801
ELAN Touchpad 15.13.2.2_X64_WHQL	ELAN Microelectronic Corp.	8/29/2017		15.13.2.2
Intel® Graphics Driver	Intel Corporation	8/30/2017	3.41 MB	20.19.15.4454
Intel® Rapid Storage Technology	Intel Corporation	8/30/2017	10.3 MB	14.7.0.1000
KakaoTalk	Kakao Corp.	9/22/2017		2.6.1.1618
KB9X Radio Switch Driver	ENE TECHNOLOGY INC.	8/29/2017		1.1.2.0
Killer Performance Suite	Rivet Networks	8/29/2017		1.1.56.1122
Logitech Options	Logitech	8/30/2017	148 MB	
Microsoft .NET Framework 4 Multi-Targeting Pack	Microsoft Corporation	8/29/2017	165 MB	4.0.30319
Microsoft Help Viewer 1.1	Microsoft Corporation	8/30/2017	7.94 MB	1.1.40219
Microsoft ODBC Driver 11 for SQL Server	Microsoft Corporation	8/29/2017	9.25 MB	12.2.5000.0
Microsoft OneDrive	Microsoft Corporation	9/20/2017	95.9 MB	17.3.6998.0830
Microsoft Report Viewer 2014 Runtime	Microsoft Corporation	8/29/2017	6.76 MB	12.0.2000.8
Microsoft SQL Server 2008 R2 Management Objects	Microsoft Corporation	8/29/2017	29.6 MB	10.51.2500.0
Microsoft SQL Server 2008 Setup Support Files	Microsoft Corporation	8/29/2017	77.9 MB	10.3.5500.0

Currently installed programs Total size: 26.8 GB  
64 programs installed



# How to solve 'No Language' and server disconnection

3. You can find 'Security Updates for Microsoft Windows', installed after **10/11/2017**.

**Note1:** KB numbers are different for each version of Windows, so please remove all October updates of Windows.

**Note2:** Office or other updates are not related with this situation.

Name	Program	Version	Publisher	Installed On
KB2565063	Microsoft Visual C+ ...	10.0.40219	Microsoft Corporation	8/29/2017
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219 (1)				
KB2565063	Microsoft Visual C+ ...			8/29/2017
Microsoft Visual Studio 2010 Shell (Isolated) - ENU (2)				
KB983509	Microsoft Visual Stu...			8/29/2017
KB983509	Microsoft Visual Stu...			8/29/2017
Microsoft VSS Writer for SQL Server 2014 (1)				
Service Pack 2 for Microsoft SQL Server VSS Writer (64...	Microsoft VSS Write...	12.2.5000.0	Microsoft Corporation	8/29/2017
Microsoft Windows (3)				
Security Update for Microsoft Windows (KB4041676)	Microsoft Windows		Microsoft Corporation	10/11/2017
Security Update for Adobe Flash Player	Microsoft Windows		Microsoft Corporation	9/13/2017
Update for Microsoft Windows (KB4022405)	Microsoft Windows		Microsoft Corporation	8/29/2017
SQL Server Browser for SQL Server 2014 (1)				
Service Pack 2 for Microsoft SQL Server Browser (KB3...	SQL Server Browser ...			8/29/2017
Visual Studio 2010 Prerequisites - English (1)				
KB2413561	Visual Studio 2010 P...	10.0.40219	Microsoft Corporation	8/29/2017





# How to solve 'No Language' and server disconnection

4. Click and Uninstall it. Windows will reboot after remove the update.

Control Panel Home

Uninstall a program

Turn Windows features on or off

Uninstall an update

To uninstall an update, select it from the list and then click Uninstall or Change.

Organize Uninstall

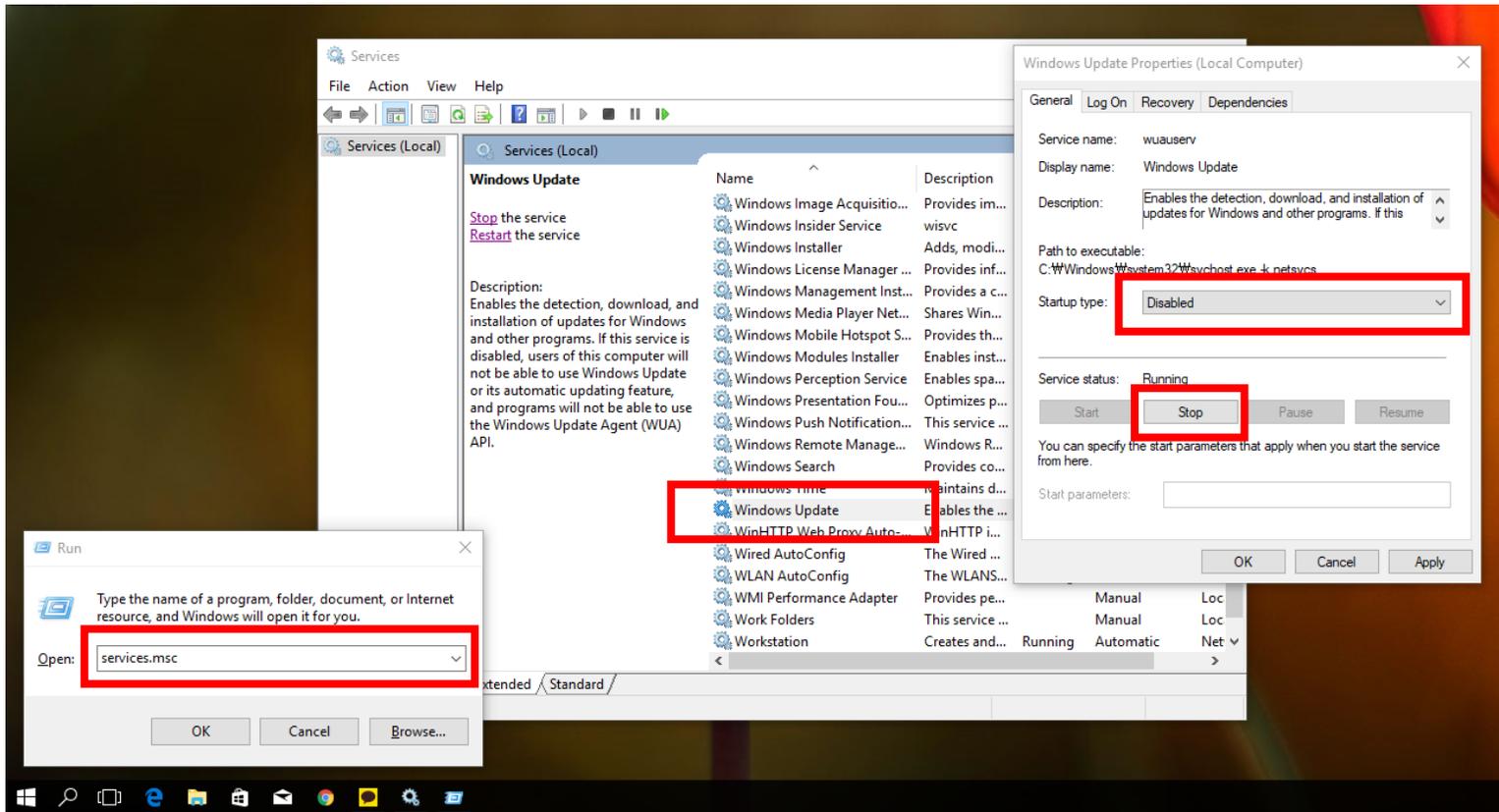
Name	Program	Version	Publisher	Installed On
Adobe Acrobat Reader DC - Korean (1)				
Adobe Acrobat Reader DC (17.012.20098)	Adobe Acrobat Rea...			9/25/2017
Microsoft SQL Server 2014 (64-bit) (1)				
Service Pack 2 for SQL Server 2014 (KB3171021) (64-bit)	Microsoft SQL Serv...	12.2.5000.0	Microsoft Corporation	8/29/2017
Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219 (1)				
KB2565063	Microsoft Visual C+...	10.0.40219	Microsoft Corporation	8/29/2017
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219 (1)				
KB2565063	Microsoft Visual C+...			8/29/2017
Microsoft Visual Studio 2010 Shell (Isolated) - ENU (2)				
KB983509	Microsoft Visual Stu...			8/29/2017
KB983509	Microsoft Visual Stu...			8/29/2017
Microsoft VSS Writer for SQL Server 2014 (1)				
Service Pack 2 for Microsoft SQL Server VSS Writer (64-bit)	Microsoft VSS Write...	12.2.5000.0	Microsoft Corporation	8/29/2017
Microsoft Windows (3)				
Security Update for Microsoft Windows (KB4041676)	Microsoft Windows		Microsoft Corporation	10/11/2017
Security Update for Adobe Flash Player	Microsoft Windows		Microsoft Corporation	9/13/2017
Update for Microsoft Windows (KB4022405)	Microsoft Windows		Microsoft Corporation	8/29/2017

Microsoft Corporation Parent name: Microsoft Windows  
Support link: <http://support.microsoft.com/?kbid=4041676>



# How to solve 'No Language' and server disconnection

5. Turn off the Windows Update. Go to the 'Services' and find 'Windows Update' Stop and Disable it.



Note: Disabling Windows Update is for temporary. We will update UNIS soon to work perfectly with Windows with the latest security updates.